

POLAR QUALIFICATION

Interpretation Skills for Polar Guides

2020 Edition



**POLAR
TOURISM**
Guides Association
guiding guiding

DEFINITIONS:

- Scope:** Outlines who the test is for.
- Element:** Outlines the overall **skill set** to be tested.
- Range:** The **specific skills** to be examined. An examination **may or may not** include all of the range items. It is at the discretion of the Assessor if the Assessee shows confidence and ease in other range items as to whether they examine them or not.
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SCOPE: Interpretation Skills are a knowledge base and skill set all field staff/guides working in the polar regions should have.

PREREQUISITES: Nil

CROSS CREDIT: Any internationally recognized qualifications that include these components to the level of the Scope or higher. See Cross Credit Matrices.

ELEMENTS & PERFORMANCE CRITERIA:

Element 1 – Deliver/facilitate interpretive discussions

1.1 Pre-brief the discussion.

Range: Explains any safety issues about the walk or site, reviews/explains and role models minimal impact protocols, speaks clearly at appropriate speed, visitor comfort considered, provides information outlining what the walk/exploration will involve.

1.2 Deliver an interpretive discussion.

Range: Understands thematic interpretation and uses the TORE model, tailor's information to the specific audience, information is provided in a logical order, encourages use of a variety of senses, provides accurate and relevant information, uses stories and anecdotes, interactive questioning, uses gestures and body language, use of provocative statements.

1.3 Conclude an interpretive discussion.

Range: Offers to find out information when answers are unknown, encourages audience to interact with each other, monitor groups departure or ongoing minimal impacts, ensure conclusion reinforces initial theme and main points.

DATE	REVIEWERS
2017	Prepared by Graham Charles
5/8/2017	Graham Charles, Sphie Ballagh, Mariano Curiel
14/5/2018	Qualifications Review Meeting
20/5/2019	Qualifications Review Meeting
13/3/20	Qualifications Review Meeting